

LOCAL EXCHANGE SERVICE

CHECK SHEET

Sheet		Sheet		Sheet		Sheet	
<u>No.</u>	<u>Revision</u>	<u>No.</u>	<u>Revision</u>	<u>No.</u>	<u>Revision</u>	<u>No.</u>	<u>Revision</u>
1	Original	34	Original	66	Original	94	1 st Revised
2	3 rd Revised*	35	Original	68	Original	95	1 st Revised
3	Original	36	Original	69	1 st Revised	96	1 st Revised
4	Original	37	Original	70	1 st Revised	97	1 st Revised
5	Original	38	Original	71	1 st Revised	98	1 st Revised
6	Original	39	Original	72	1 st Revised	99	1 st Revised
7	Original	40	Original	72.1	Original	100	Original
8	Original	41	Original	73	Original	101	3 rd Revised*
9	Original	42	Original	74	1 st Revised	101.1	Original
10	Original	43	Original	75	1 st Revised	102	Original
11	Original	44	Original	76	Original	103	1 st Revised
12	Original	45	Original	77	Original	104	1 st Revised
13	Original	46	Original	78	3 rd Revised*	105	2 nd Revised*
14	Original	47	Original	78.1	Original	105.1	1 st Revised
15	Original	48	Original	78.2	Original*	106	2 nd Revised*
16	Original	49	Original	79	1 st Revised	107	1 st Revised
17	Original	50	1 st Revised	80	Original	107.1	2 nd Revised*
18	Original	51	Original	81	1 st Revised	108	1 st Revised
19	Original	52	2 nd Revised*	81.1	Original	109	1 st Revised
20	Original	52.1	Original	81.2	Original	109.1	Original
21	Original	53	Original	82	1 st Revised	109.2	Original
22	Original	54	Original	83	Original	109.3	Original
23	Original	55	2 nd Revised*	84	Original	110	1 st Revised
24	Original	56	Original	85	2 nd Revised	111	1 st Revised
25	Original	57	Original	85.1	1 st Revised	112	Original
26	Original	58	Original	86	3 rd Revised*	112.1	Original
27	Original	59	Original	87	1 st Revised	112.2	Original
28	Original	60	Original	88	1 st Revised		
29	Original	61	Original	89	1 st Revised		
30	Original	62	Original	90	1 st Revised		
31	Original	63	Original	91	1 st Revised		
32	Original	64	Original	92	1 st Revised		
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*Denotes change to existing Sheet or introduction of new Sheet

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

3.1.2 Local Line (continued)

3.1.2.3 Local Line Rates and Charges (continued)

A. Non-Recurring Charges

	Maximum				Current			
	Bellsouth Areas		Verizon Areas		Bellsouth Areas		Verizon Areas	
	Res.	Bus.	Res.	Bus.	Res.	Bus.	Res.	Bus.
Line Connection Charge								
First line	80.00	128.00	88.00	108.00	40.00	87.00 (I)	44.00	54.00
Each add'l line	36.00	52.00	88.00	108.00	18.00	26.00	44.00	54.00
Service Order	36.00	52.00	88.00	108.00	18.00	26.00	24.00	28.00
Line/Trunk Change Charge								
First Line	45.00	50.00	48.00	56.00	22.50	35.00 (I)	24.00	28.00
Each add'l line	24.00	18.00	48.00	56.00	12.00	9.00	24.00	28.00
Record Order	10.50	20.00	10.50	20.00	5.25	10.00	5.25	10.00
PIC-2 Change (per line)	20.00	20.00	20.00	20.00	10.00	10.00	10.00	10.00
Line Restoral Charge								
First Line	80.00	128.00	88.00	108.00	40.00	64.00	44.00	54.00
Each add'l line	36.00	52.00	88.00	108.00	18.00	26.00	44.00	54.00
Restoration Charge ¹	170.00	170.00	50.00	50.00	85.00	85.00	25.00	25.00
Premises Work Charge								
First 15 minutes	44.00	46.00	30.00	30.00	22.00	23.00	15.0	15.00
Each add'l 15 mins	22.00	22.00	20.00	20.00	11.00	11.00	10.00	10.00

¹ Applies for line restoral after Customer-initiated suspension

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Each call to Directory Assistance will be charged as follows:

	Per Call <u>Maximum</u>	Per Call <u>Current</u>	
Bellsouth Service Areas (T)	\$2.50	\$1.79 (local)	(T/I)
Bellsouth Service Areas (N)	\$2.50 (national)	\$1.99 (national)	(N)
Verizon Service Areas	\$0.80 (local)	\$0.40 (local)	
	\$1.90 (national)	\$0.95 (national)	
Embarq Service Areas ¹	\$1.60	\$0.80	

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call;
- or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

¹Local and national

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES CONT'D)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.1 Monthly Recurring Charges

A. Bellsouth Service Areas

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

(T)

	<u>Maximum Rates</u>		<u>Current Rates</u>	
	Flat Rate	Business Area Package ¹	Flat Rate	Business Area Package ¹
Group 1	66.88	66.00	34.20	(I) 33.00
Group 2	70.36	66.00	36.10	33.00
Group 3	73.86	66.00	38.00	33.00
Group 4	77.36	66.00	39.90	33.00
Group 5	80.84	66.00	41.33	33.00
Group 6	84.34	66.00	43.23	33.00
Group 7	87.84	66.00	45.13	(I) 33.00

B. Verizon Service Areas, former GTE†

	<u>Maximum Rates</u>	Measured Rate	Measured Extended Area Service (MEAS)
	Flat Rate		Usage Block ²
Rate Group 1	64.96	45.98	79.50
Rate Group 2	71.16	45.98	79.50
<u>Current Rates</u>			
Rate Group 1	32.48	22.99	39.75
Rate Group 2	35.58	22.99	39.75

¹ Effective 5/30/2008 the \$33 Optional Calling Plan is grandfathered and is only available to existing customers. The service will continue to apply until such a customer terminates the service or changes service locations.

² The block of time option will allow 30 hours of calling between applicable MEAS exchanges. Overtime charges shall be applicable for all calls occurring beyond the subscribed block of time.

†Term discounts are available for 12 Months (7% reduction in rates) and for 24 or 36 Months (10% reduction in rates).

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES CONT'D)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.1 Monthly Recurring Charges, (Cont'd)

E. Bellsouth Service Areas

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a 12 Month or a 24/36 Month basis.

	<u>Maximum Rates</u>		<u>Current Rates</u>	
	12M	24/36M	12M	24/36M
	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>
Group 1	66.96	64.80	33.48	32.40
Group 2	70.68	68.40	35.34	34.20
Group 3	74.40	72.00	37.20	36.00
Group 4	78.12	75.60	39.06	37.80
Group 5	80.92	78.30	40.46	39.15
Group 6	84.64	81.90	42.32	40.95
Group 7	88.36	85.50	44.18	42.75

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.5 Residence and Business PBX Trunk Service (Cont'd)

7.5.2 Bellsouth Service Areas

(T)/(D)

<u>Maximum - Flat Rate</u>			<u>Current - Flat Rate</u>			
<u>Rate Group</u>	<u>PBX</u>	<u>DID Combination</u>	<u>PBX</u>	<u>(I)</u>	<u>DID Combination</u>	<u>(I)</u>
Group 1	77.16	154.32	47.50		137.75	
Group 2	82.26	164.52	49.88		142.50	
Group 3	87.36	174.72	52.73		148.20	
Group 4	92.46	184.92	55.10		152.95	
Group 5	97.56	195.12	57.95		158.65	
Group 6	102.66	205.32	60.33		163.40	
Group 7	107.76	215.52	62.70	(I)	168.15	(I)
<u>Rate Group</u>	<u>DID Port – Inward Trunk</u>	<u>DID Port – w/ Call Transf.</u>	<u>DID Port – Inward Trunk</u>		<u>DID Port – w/ Call Transf.</u>	
All	62.00	108.00	31.00		54.00	

7.5.3 Verizon Service Areas, former Contel

<u>Maximum - Flat Rate</u>				<u>Current - Flat Rate</u>		
	<u>MTM</u>	<u>12M</u>	<u>36M</u>	<u>MTM</u>	<u>12M</u>	<u>24/36M</u>
Band 1	85.38	82.00	81.00	42.69	41.00	40.50
Band 2	85.38	82.00	81.00	42.69	41.00	40.50
Band 3	87.20	82.00	81.00	43.60	41.00	40.50
Band 4	85.38	82.00	81.00	42.69	41.00	40.50

7.5.4 Embarq Service Areas

<u>Maximum - Flat Rate</u>			<u>Current - Flat Rate</u>	
	<u>Flat Rate</u>	<u>Measured</u>	<u>Flat Rate</u>	<u>Measured</u>
	<u>Trunks</u>	<u>Trunks</u>	<u>Trunks</u>	<u>Trunks</u>
Rate Group 1	97.96	58.74	48.98	29.37
Rate Group 2	111.18	66.74	55.59	33.37
Rate Group 3	126.42	75.86	63.21	37.93

(T)/(D)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.6 ADVANCED SERVICES (Cont'd)

7.6.7 Direct Inward Dialing (DID) Service (Cont'd)

Verizon Service Areas

	former GTE	Maximum	former Contel
	Monthly		Monthly
DID Numbers	<u>Recurring</u>		<u>Recurring</u>
Block of 20 Numbers	\$20.00		\$20.00
Block of 100 Numbers	\$100.00		\$100.00
DID Trunk Termination - MTM	\$30.00		\$20.00
- 12M	\$24.00		\$16.00
- 36M	\$16.00		\$12.00

Non-Recurring Installation Fee	\$200.00
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	former GTE	Current	former Contel
	Monthly		Monthly
DID Numbers	<u>Recurring</u>		<u>Recurring</u>
Block of 20 Numbers	\$10.00		\$10.00
Block of 100 Numbers	\$50.00		\$50.00
DID Trunk Termination - MTM	\$15.00		\$10.00
- 12M	\$12.00		\$8.00
- 36M	\$8.00		\$6.00

Non-Recurring Installation Fee	\$100.00
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BellSouth Service Areas

	Maximum	Current
	Monthly	Monthly
DID Numbers	<u>Recurring</u>	<u>Recurring</u>
Block of first 20 numbers	\$10.00	\$5.00
Block of add'l 20 numbers	\$10.00	\$5.00
DID Trunk Termination (T)/(D)	\$62.00	\$31.00
Automatic Intercept Service, Per Number	\$32.00	\$16.00
Referred		

(D)

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SECTION 7 –LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses iii some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Maximum

	Bellsouth Service Areas		Verizon Service Areas	
Optional Features	Residence	Business	Residence	Business
Three-Way Calling	1.80	1.80	1.50	1.50
Call Return	1.80	1.80	1.50	1.50
Repeat Dialing	1.80	1.80	1.50	1.50

Current

	Bellsouth Service Areas		Verizon Service Areas	
Optional Features	Residence	Business	Residence	Business
Three-Way Calling	1.80 (1)	1.80 (1)	0.75	0.75
Call Return	1.80	1.80	0.75	0.75
Repeat Dialing	1.80 (1)	1.80 (1)	0.75	0.75

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

A. Bellsouth Service Areas

Optional Calling Feature	<u>Maximum</u>	
	<u>Residence</u>	<u>Business</u>
Call Forwarding Variable	8.00	7.50
Call Forwarding Variable with Remote Access	13.00	8.00
Call Forwarding Don't Answer – Basic	3.00	3.50
Call Forwarding Don't Answer with Ring Control	3.00	3.95
Call Forwarding Don't Answer with Customer Control	8.00	14.00
Call Forwarding Busy Line – Basic	3.00	7.00
Call Forwarding Busy Line w/Customer Control	7.00	14.00
Call Waiting – Basic	9.00	14.00
Call Waiting – Deluxe	13.00	n/a
Remote Call Forwarding (Initial or Additional Path)	n/a	35.16 (N)
	<u>Current</u>	
	<u>Residence</u>	<u>Business</u>
Call Forwarding Variable	4.00	7.50
Call Forwarding Variable with Remote Access	6.50	8.00
Call Forwarding Don't Answer – Basic	1.50	3.50
Call Forwarding Don't Answer with Ring Control	1.50	3.95
Call Forwarding Don't Answer with Customer Control	4.00	7.00
Call Forwarding Busy Line – Basic	1.50	4.50 (I)
Call Forwarding Busy Line w/Customer Control	3.50	7.00
Call Waiting – Basic	4.50	7.65 (I)
Call Waiting – Deluxe	6.50	n/a
Remote Call Forwarding (Initial or Additional Path)	n/a	17.58 (N)

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis (Cont'd)

A. Bellsouth Service Areas (Cont'd)

Optional Calling Feature (cont'd)	<u>Current</u>	
	<u>Residence</u>	<u>Business</u>
Caller ID- Basic	5.00	11.00
Caller ID – Deluxe	7.95	13.05 (I)
Caller ID- Deluxe w/ ACR	7.95	11.00
Anonymous Call Rejection (ACR)	3.00	4.00
Call Block	5.00	6.50
Call Return	5.00	6.50
Call Tracing	5.00	6.50
Calling Number Delivery Blocking (per line equipped)	3.50	n/a
Message Waiting Indication – Audible	0.50	0.50
Message Waiting Indication – Audible and Visual	0.50	0.50
Multiple Directory Number Distinctive Ringing – First DN	4.00	8.00
Multiple Directory Number Distinctive Ringing – Second DN	6.00	11.00
Preferred Call Forwarding	5.00	6.50
Repeat Dialing	5.00	6.50
Speed Dialing (30 codes)	5.00	6.30 (I)
Speed Dialing (8 codes)	4.50	5.85 (I)
Three Way Calling	5.00	6.75 (I)

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